

# Quicklaw<sup>®</sup> for Microsoft<sup>®</sup> Office: “Sign-In Has Failed”

## Error Message

“Sign-In Has Failed”

## Problem Description

You entered an incorrect **ID** or **Password**, your browser does not accept cookies, or the Quicklaw for Microsoft Office cookie is corrupt.

## Suggested Actions

- Verify that you have the correct [ID and Password](#).
- If cookies are enabled for your browser, [delete the Quicklaw for Microsoft Office cookie](#) and try signing in again.

Please call the Quicklaw for Microsoft Office Customer Support line at **1-800-387-0899** if you need help with deleting the Quicklaw for Microsoft Office cookie.



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