

How Chargebacks Work for Lexis+ AI Tasks

PURPOSE

This User Guide will explain how Lexis+ AI subscribers can allocate cost recovery values within LexisNexis Account Insights (LNAI) for Lexis+ AI tasks.

LEXIS+ AI COST RECOVERY CATEGORIES, TRIGGERS, AND PRICING VALUES

Activity Description	Activity Trigger	Default pricing value (all models)
GENERATIVE AI ASK	All answers related to asking a legal question. These can be within the Ask a legal question task as well as within other tasks (e.g. clicking the Ask a legal question automated follow up button and then asking the question within Generate a draft task)	C\$97.93
GENERATIVE AI DRAFTING	All answers related to drafting. These can be within the Generate a draft task as well as within other tasks (e.g. clicking the Draft a memo based upon this output automated follow up button within the Ask a legal question task)	C\$309.9
GENERATIVE AI SUMMARIZE	All answers related to a case summary request. These can be within the Summarize a case task as well as within other tasks (e.g. clicking the Summarize case law authority automated follow up button within the Ask a legal question task)	C\$309.9
GENERATIVE AI DOCUMENT UPLOAD & SUMMARIZE	All documents that were summarized as a part of the document summary request within Upload documents and ask questions task > Summarize your upload(s) option.	C\$309.9
GENERATIVE AI DOCUMENT UPLOAD & ASK	<p>All answers relating to questions about uploaded documents, as requested under Upload documents and ask questions task > Ask questions about your upload(s) option.</p> <p>All answers relating to follow up questions that were asked within Upload documents and ask questions task > Summarize your upload(s) option.</p>	C\$14.88

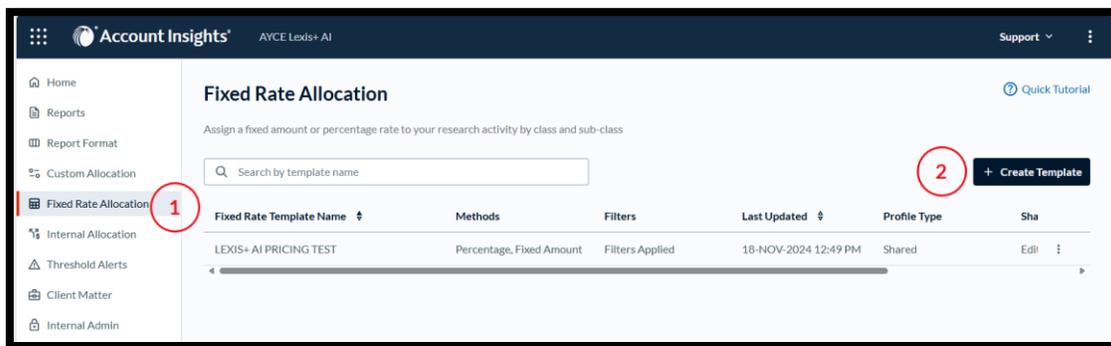
COST RECOVERY IF LEXIS+ AI WAS UNABLE TO PROVIDE AN ADEQUATE ANSWER

If Lexis+ AI was unable to provide you with an adequate answer (for example, the answer begins with the phrasing “We are not confident that we answered your prompt.”), the answer provided will not be registered as a chargeback. You may see this activity reported in LNAI as GENERATIVE AI NON-SUPPORTED PROMPT and it will carry a chargeback value of \$0.

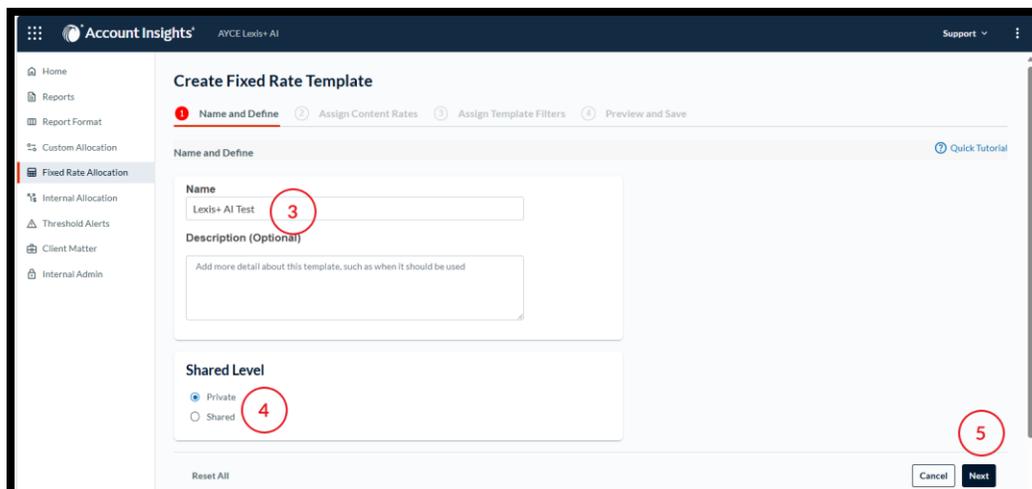
HOW TO CREATE CUSTOM PRICING FOR LEXIS+ AI ACTIVITIES

Custom pricing allows you to create your own price list for the purposes of cost recovery, rather than relying on the values provided by LexisNexis’s default pricing models. In LNAI, custom pricing is called **Fixed Rate Allocation**.

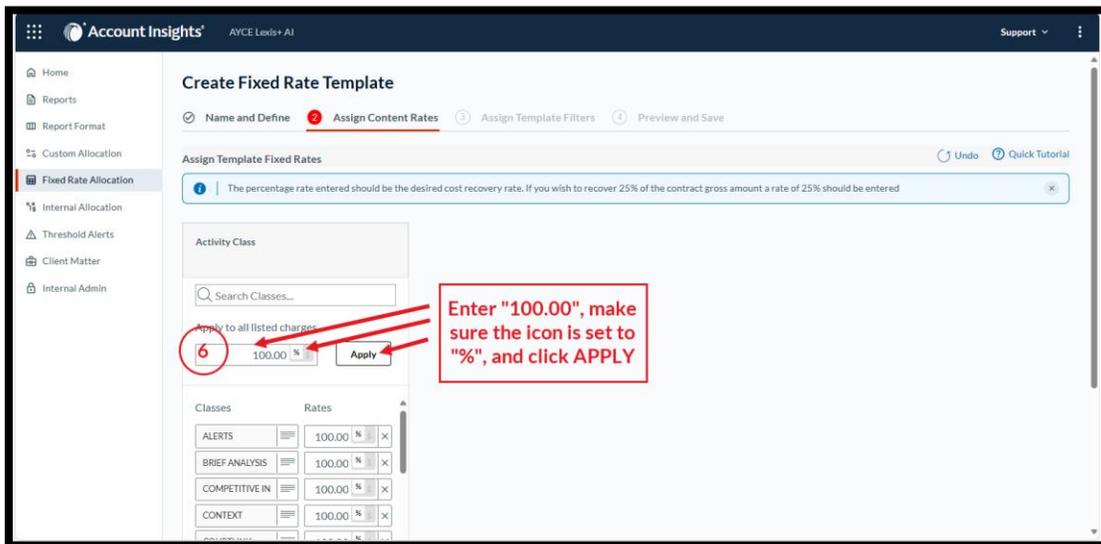
1. From anywhere within LNAI, click the **Fixed Rate Allocation** tab.
2. Click the **Create Template** button.



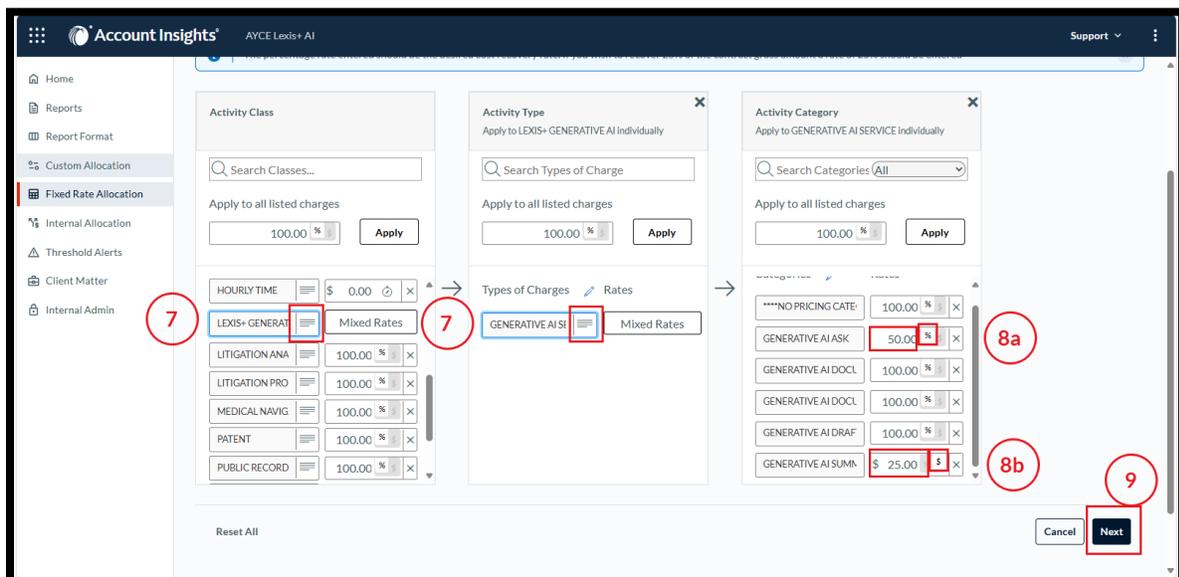
3. Give a name to your **Fixed Rate Template** under the **Name** box. If you want, enter the description of the Fixed Rate Template in the next box.
4. Under **Shared Level**, select if you would like this template to be visible to all administrators in your organization (**Shared**) or only to you (**Private**).
 - a. We recommend that you choose the **Shared > Editable** option, because if you are away for whatever reason and the report layout needs to be amended, other users in your organization would be able to go in and make the necessary changes.
5. Click **Next**.



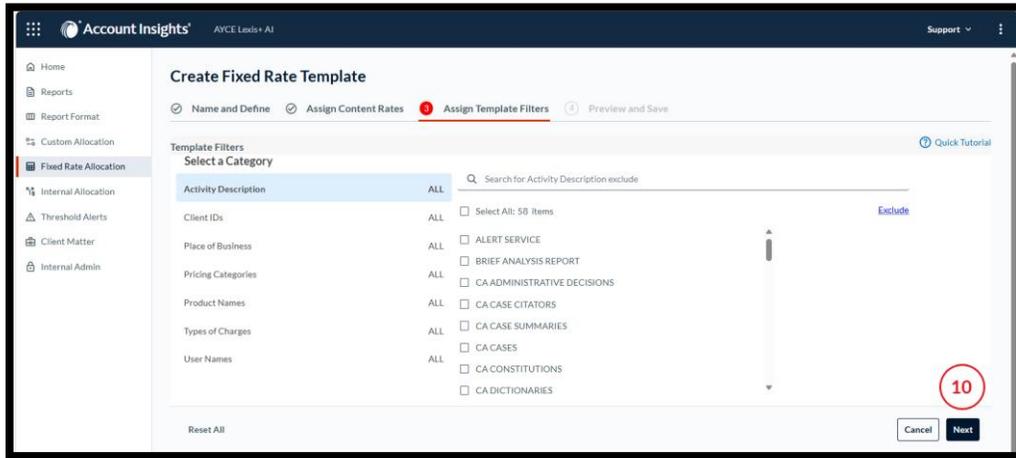
- Because all fields **must have** some value, we recommend that you first enter the value of **100.00%** in the **Apply to all listed charges** box and click the **Apply** button.



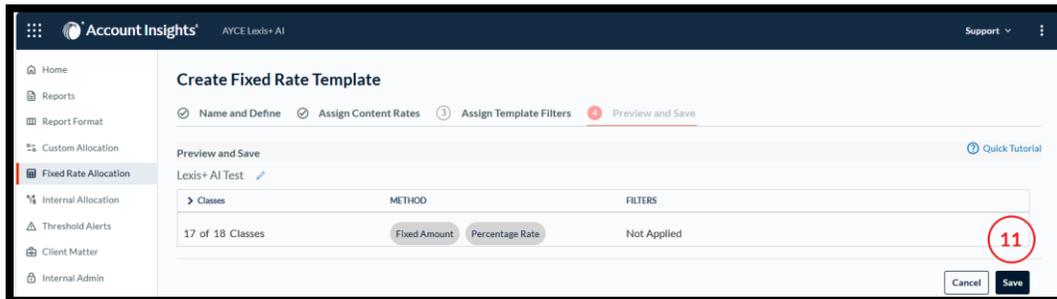
- To customize the pricing for Lexis+ AI tasks, scroll down to list and click on **LEXIS+ GENERATIVE AI > GENERATIVE AI SERVICE**.
- Within the **Activity Category** menu, select the specific task for which you want to amend the price.
 - To amend the price as a dollar value, select the **dollar sign** box and enter the desired dollar value for all the categories you want to amend.
 - To amend the price as a percentage of the default price, select the **percentage sign** box and enter the percent value for all the categories you want to amend.
- Once you have amended the pricing for all the categories you wanted, click **Next**.



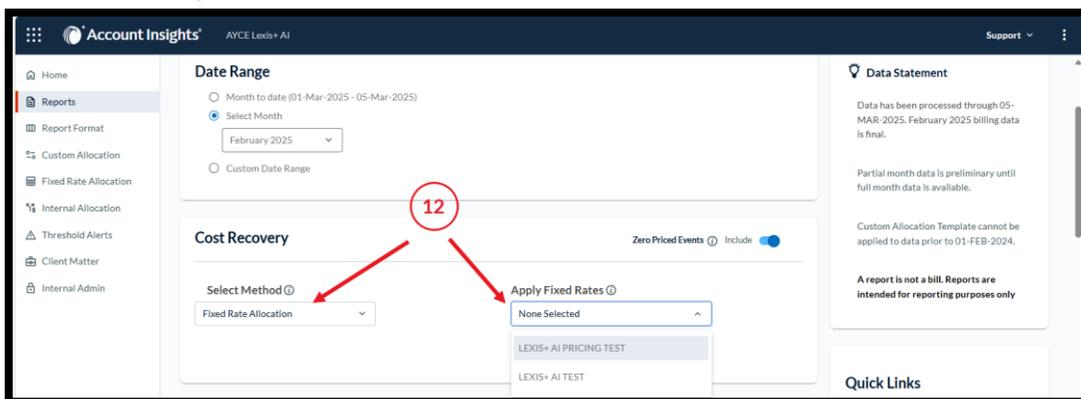
10. If you are looking to completely exclude specific items, you can select them from the list under the **Assign Template Filters** step.
 - a. If yes, select the items you wish to exclude.
 - b. If not, just click **Next**.



11. Finally, if you are happy with all your settings, click the **Save** button.



12. When running the actual report, do not forget to add the Fixed Rate Template under the **Cost Recovery** pod by selecting **Fixed Rate Allocation** under **Select Method** option and then selecting the name of your newly created template.



13. When you run the report, the new pricing will be displayed under the column **CONTRACT NET AMOUNT**.